

**Qualification:** HLT23221 Certificate II in Health Support Services

**RTO:** Strategix Training (RTO No: 31418)

**Course Duration:** 6 Months / 1 day per week (during school term)

**QCE Points:** 4 QCE points available

## Career Pathway

This qualification provides valuable experience in the healthcare environment for those students wanting to go on to further study – particularly in the field of medicine, nursing, midwifery, paramedicine or allied health. The qualification and experience will be an asset in students’ preparation for entrance interviews and tertiary course applications. It will also provide students with the qualifications to work in the healthcare sector, whilst undertaking higher tertiary study. Students will also develop an understanding of medical terminology, anatomy, communication and team work and establish a solid foundation on which to build their healthcare career.

Students who start out with a Certificate II in Health Support Services have the opportunity to continue their studies with the Certificate III in Health Services Assistance. This progression allows students to continue their study pathway whilst preparing them to work within the Australian Health System in a range of health services roles from hospital attendance, transporting and assisting patients, nursing assistant roles and assisting with nursing work in an acute care environment.

## Units of Competency

Effective: April 2024

Code	Unit of Competency	Core / Elective
CHCCOM005	Communicate and work in health or community services	Core
HLTINF006	Apply basic principles and practices of infection prevention and control	Core
HLTWHS001	Participate in workplace health and safety	Core
CHCDIV001	Work with diverse people	Core
BSBOPS203	Deliver a service to customers	Elective
CHCCCS020	Respond effectively to behaviours of concern	Elective
CHCCCS026	Transport individuals	Elective
CHCCOM001	Provide first point of contact	Elective
BSBOPS101	Use business resources	Elective
BSBPEF202	Plan and apply time management	Elective
HLTFSE001	Follow basic food safety practices	Elective
SITXFSA005	Use hygienic practices for food safety	Elective

### Need further information?

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