



HOSPITALITY

Qualification:	SIT20322 Certificate II in Hospitality
RTO:	Strategix Training (RTO No: 31418)
Course Duration:	6 Months / 1 day per week (during school term)
QCE Points:	4 QCE points available

Career Pathway

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. Students will gain valuable barista skills, knowledge in the responsible service of alcohol (including their RSA certificate), table service, gaming, front desk services and more.

Possible job titles include:

- Bar attendant
- Café attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Porter
- Room attendant

Units of Competency

Effective: April 2024

Code	Unit of Competency	Core / Elective
BSBTWK201	Work effectively with others	Core
SITHIND006	Source and use information on the hospitality industry	Core
SITHIND007	Use hospitality skills effectively	Core
SITXCCS011	Interact with customers	Core
SITXCOM007	Show social and cultural sensitivity	Core
SITXWHS005	Participate in safe work practices	Core
SITXFSA005	Use hygienic practices for food safety	Elective
SITXFSA006	Participate in safe food handling practices	Elective
SITHACS009	Clean premises and equipment	Elective
SITHFAB021	Provide responsible service of alcohol	Elective
SITHFAB025	Prepare and serve espresso coffee	Elective
SITHFAB027	Serve food and beverage	Elective

Need further information?

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